

Appendix C – Emerging Performance Indicators

Owner	Projects	Indicators	Jan – March 2017	Apr – Jun 2017	Comments
Claire Burroughs	Maximise any opportunities for income generation as part of the national apprenticeship employer levy	Number of subcontracts secured (cumulative)	1	1	The next phase of the project is to seek partners to secure additional subcontracts.
		Income secured (cumulative)	N/A	N/A	Too early to know income.
		Number of apprenticeships moving into employment, education or training	16 (100%)	14 (100%)	-
Martin Walmsley	Work with training providers, businesses and partners to increase opportunities for local people to access training and employment (currently measured by LCC / COLC / College assisting low income households project).	Number of people accessing training due to this project	29	28	There will be a lag to capture employment progress data.
		Number of customers passing course / gaining accreditation	24	26	
		Number of people accessing employment / increasing wage due to this project	10	6	
Martin Walmsley	Providing a central hub of support for young people through The Network	Number of NEETs accessing The Network	<ul style="list-style-type: none"> 42 physical visits 78,910 social media impressions 4,169 social media engagements / visits 	<ul style="list-style-type: none"> 34 physical visits 46,680 social media impressions 3,239 social media engagements / visits 	

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		Number of positive success outcomes	<ul style="list-style-type: none"> • 10 (employment) • 6 (apprenticeships) • 3 (education / training) • 6 (supported by partner agencies) 	<ul style="list-style-type: none"> • 8 (employment) • 1 (apprenticeship) • 1 (work experience) • 9 (education / training) • 2 (supported by partner agencies) 	
		Number of partners having signed working agreements with The Network	57	57	Unofficially the number stands at over 75, but work is taking place to formalise partnership agreements, of which 57 have been completed.
Simon Colburn	Reduce incidences of suicide (CLSC work)	Number of staff receive SafeTALK training	-	-	Project development stage following recent Executive approval of recommendations.
		Number of public council publications containing Samaritans contact details	-	-	Project development stage following recent Executive approval of recommendations.
Martin Walmsley	Deliver annual reduce inequality conference	Number of actions agreed	N/A	N/A	Next conference due 2018.

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Martin Walmsley	Promote access to a range of financial products	Number of people accessing affordable lending	-	-	Indicators in development with Credit Union following closure of Lincoln Money.
		Number of people opening savings accounts			Indicators in development with Credit Union following closure of Lincoln Money.
Heather Grover	Assist the Islamic Association with community work whilst the Mosque is built	Number of meetings co-ordinated to progress new mosque related community work	0	1	
Claire Moses	Examine role of the Discretionary Rate Relief Policy – Growth Policy (this is the element of the DRRP that will link to employment opportunities)	Number of businesses where growth funding has been awarded	N/A	N/A	Policy pending adoption.
		Number of employment opportunities included within the business growth bid	N/A	N/A	Policy pending adoption.
Claire Moses	Further support residents to adapt to welfare reform	Digital support provided meets and/or exceeds DWP funding levels	N/A	1	Only introduced from April 2017.
		Assisted Personal Budgeting support provided meets and / or exceeds DWP funding levels (Q1 target = 5 customers)	N/A	4	Only introduced from April 2017.

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		Number of people experiencing financial exclusion	N/A	Data not yet available	Only introduced from Apr 2017.
Claire Moses	Maintaining support for people moving to Universal Credit	Number of Lincoln residents in receipt of Universal Credit	N/A	785	Only introduced from Apr 2017.
		Number of COLC tenants in receipt of Universal Credit	N/A	110	Only introduced from Apr 2017.
		Total level of arrears for COLC tenants in receipt of Universal Credit	N/A	Not available for Quarter 1	Only introduced from Apr 2017.
		Average level of arrears per COLC tenant in receipt of Universal Credit	N/A	Not available for Quarter 1	Only introduced from Apr 2017.
Dave Bowskill	Energy Switching	Number of people registering to switch under the scheme per tranche	Winter campaign results (Dec 2016 – Feb 2017):	Spring campaign results (Apr 2017 – May 2017):	
			206	207	
Heather Grover	Corporate Social Responsibility	Number of businesses signed up to CSR (cumulative)	21	22	The CSR campaign is due to launch Apr 2018, in the meantime this is measured by Living Wage Register.
Heather Carmichael	Develop social value guidance	Number and type of social value schemes created as part of the procurement activity	-	-	Policy pending Executive approval on 16 Oct 2017.

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		What has been created as part of the contract	-	-	Policy pending Executive approval on 16 Oct 2017.
Alison Timmins	Lead multi-agency work on rough sleepers	TBC by Lincolnshire Steering Group.	-	-	Indicators to be confirmed by the Lincolnshire Steering Group. Lincoln specific information will be reported to the Reduce Inequality Vision Group following reporting at the Steering Group.